Booking an appointment for an adult with disabilities:

Not all people are the same and some can be challenging. Complex cases need special attention especially when it concerns their health. Orbit will do its best to help people with disabilities.

3D CBCT, 2D imaging and photography are sensitive to motion procedures. Individuals **MUST** be able to sit and/or stand still and follow directions has higher success rate in acquiring the right images needed by a care provider, avoiding additional radiation exposure.

Individuals who have mental and physical disabilities **MUST** be declared when making an appointment as it will require more time and may complicate the procedure. It would be best if a family member called to discuss ideas on how best to accommodate an impaired patient and their level of comfort.

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Cone Beam Computed Tomography (CBCT- 3D)

Frequently Asked Questions

What to expect?

Whether you visit Orbit Advanced Imaging for a simple or a more complex procedure, we take your comfort and time into consideration. Most appointments require little or no patient preparation, but others do require detailed preparation before the imaging can be performed. It's important to understand what to expect during a scan exam. Talking with our scheduling team and your referring care provider is the best place to start.

Before your procedure, our schedulers will inform you of any necessary preparations for your particular exam and/or your dentist or physician may also review them with you at the time of scheduling. After your exam, the image data and in some cases a specialist radiologist's report will be sent to your care provider, if necessary, who may review those with you.

Do I need to prepare before my scan?

Different procedures require different types of scan. Below is our standard protocol in taking scans:

- You **MUST** bring the referral form given to you by your care provider to have the exam. Your care provider may send a digital copy or give you a written form.
- Brush your teeth thoroughly on the day of your scan
- Anything on head and neck **MUST** be removed (earrings, nose rings, facial rings, tongue piercings, necklaces and eyeglasses)
- Any removable prosthesis or appliances with metal components (dentures, retainers) **MUST** be removed before the scan (unless advised by care provider)
- You **MUST** bring the appliances/stents provided by your referring care provider (if any)
- Ability to stand still for 30 seconds to 1 minute

You may also call our scheduling team at 604-879-9449 with questions about preparation instructions.

Should I take my medicine on the day of my exam?

Yes, continue any medication. Orbit radiology exams and diagnostic procedures allow you to take your medications as directed. Our schedulers will review preparations with you at the time of scheduling. Please check with your doctor before stopping any medications.

Will I feel any pain during my exam?

Orbit diagnostic procedures and radiology exams are painless and simply require the patient to remain standing and still during the exam to ensure clear images. You may ask your scheduler to explain any part of the procedure with you.

How long will my exam take?

Depending on the exam, it could last between 10 minutes to an hour. For extensive studies, you will be informed of the duration. The average study – from start to finish – is a half hour. However, we are a busy specialty imaging lab and disruptions from emergency patients can occur from time to time. Your patience is appreciated as our skilled staff work to ensure the highest standards of care to you and the communities we serve.

Is the Radiation safe?

Orbit Advanced Imaging is a leader in adoption of low dose Cone Beam Computed Tomography (CBCT). Our commitment to the right dose means minimizing radiation exposure while maintaining quality diagnostic imaging. We do follow protocols to expose only those areas of the body where treatment is being considered. CBCT lowers radiation exposure by as much as 10 times compared to medical CT scans however providing the highest diagnostic quality imaging needed for prognosis and treatment planning. CBCT is one of the most powerful diagnostic tools Orbit offers referring care providers and their patients.

Aside from the technology we have, our trained staff understand the importance of ALARA (As Low As Reasonably Acheivable) principle practiced by the health care industry in achieving scan images. ORBIT ADVANCED IMAGING is dedicated to safe and effective imaging.

Can I go back to work or school the day of my exam?

In most cases, unless you have been given a sedative by your doctor, you should be able to return to work and resume normal activities after any exam. Please advise the staff if you are not feeling well during any scan exam.

What do I do if I need to reschedule or cancel my exam?

Please notify our office 24 hours in advance if you can't keep your appointment for any reason. If you are calling after clinic hours or on the weekends, please leave a message with your name, appointment day and time, exam type and the best phone number to reach you. A member of our office scheduling team will return your call during the work week to reschedule your appointment.

How much does it cost?

Every type of scan is different so it depends on what type of procedure your care provider is anticipating. When you do your booking with one of our schedulers, they can assist you in giving an estimate of how much an exam may cost.

Will I have to pay anything the day of my exam?

Fees for services are due at the time of service unless your care provider is paying us directly as part of their treatment and billing process.

Should I bring my insurance information?

We do not process claims directly to insurance companies, but we can provide you a claim form for you to complete and submit to your insurance provider for reimbursement.